



# Shortstop Use Agreement

The ShortStop is a handheld cable fault finder. It checks for opens and short circuits in the system and measures the exact distance in feet to the fault. To use the ShortStop effectively to locate an open or short in the system, the actual layout of the warming cable must be known. If the layout is not known, the ShortStop will not likely be an effective troubleshooting device.

**Working with electricity always presents a risk of electrical shock which can result in personal injury. Caution should be taken against such risk when operating the ShortStop. Only a qualified electrician should operate the ShortStop.**

### Conditions of Use:

1. The ShortStop is loaned for a period of 14 days.
2. WarmlyYours will charge the cost of the ShortStop device (\$300.00 plus applicable taxes) to the credit card provided until the device is returned.
3. WarmlyYours will charge for shipping and handling to deliver the Shortstop to the customer and for it's return to WarmlyYours Shipping methods and costs are listed below.
4. Upon the timely return of the ShortStop device, WarmlyYours will refund the amount charged on the card provided within 1 week.
5. If the ShortStop has not been returned within 30 days, no refund will be given and it is understood that the person indicated below has taken ownership of the ShortStop.
6. It is understood that this device has a margin of error and more then one tile may have to be removed to repair the floor.

\*Clients with Net 30 terms will be invoiced for the ShortStop device (\$300.00 plus applicable taxes) and must include P.O. # below. WarmlyYours will reverse the charge on the account when the device is returned, provided it is returned within the above guidelines.

P.O. # \_\_\_\_\_ Authorizing Agent \_\_\_\_\_

Please be advised, order will not be processed without a purchase order number.

Approximate date troubleshooting work will take place\* \_\_\_\_\_ Technical Agent at WarmlyYours\* \_\_\_\_\_

Card #\* \_\_\_\_\_ Expiration\* \_\_\_\_\_ CSC/ Security Code\* \_\_\_\_\_

Company Name \_\_\_\_\_ Name\* \_\_\_\_\_

Date\* \_\_\_\_\_ Phone\* \_\_\_\_\_ E-mail\* \_\_\_\_\_

Shipping Address\* \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Shipping Method US:  Next Day (\$85)  2nd Day (\$45)  Ground (\$25)

Shipping Method CAN:  Next Day (Actual Cost)  2nd Day (Actual Cost)  Ground (Actual Cost)

*These items are not eligible for Radiant Rewards free shipping.*

Billing Address (if different from shipping) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### SYSTEM INFORMATION

Original Order Number or Quote Number \_\_\_\_\_

Original Purchaser Shipping Address\* \_\_\_\_\_

Place of Purchase (Company Name) \_\_\_\_\_

*I have read and understand the document. I authorize WarmlyYours to charge my credit card for the cost of shipping the ShortStop to and from the specified location, and for charges up to \$300 plus applicable taxes until the device is returned.*

*If the failure is found at the factory splice, remove the splice and a couple of inches of wire on each side of the splice. Do NOT open the splice or apply voltage to the splice! Contact WarmlyYours at 800-875-5285 for information regarding the return of the splice for testing.*

Signature\* \_\_\_\_\_

\* Mandatory fields - ShortStop will not be sent if blank.

Please fax us: (800) 408-1100 or email: [techteam@warmlyyours.com](mailto:techteam@warmlyyours.com)