



Troubleshooting Kit Use Agreement

This troubleshooting kit contains: Variac Transformer, Dielectric Strength Tester (Hi-Pot), Extension Cords, Splice Kits, Coldleads, Instructions.

Before operating the device, you must read, understand, and follow all instructions, warnings, cautions, and legal disclaimers. This kit should be operated only by a licensed and insured electrician.

Conditions of Use:

- 1. The Troubleshooting Kit is loaned for a period of 5 business days. Rental fee is \$150.00. Daily rate after 5 business days will be \$50.00 per day.**
- WarmlyYours will charge the cost of the Troubleshooting Kit (\$500.00 plus applicable taxes + shipping) to the credit card provided, until the kit is returned.
- WarmlyYours will charge for shipping and handling to deliver the Troubleshooting Kit to the customer and for its return to WarmlyYours. Shipping methods and costs are listed below. Customer is responsible for these charges.
- Upon the timely return of the Troubleshooting Kit, WarmlyYours will refund the amount charged on the card provided within 5 business days, minus \$150.00 rental fee + shipping and any cost associated with repairing or replacing any damaged contents of the kit.
- If the Troubleshooting Kit has not been returned within 30 days, no refund will be given and it is understood that the person indicated below has taken ownership of the Troubleshooting Kit.

**Clients with Net 30 terms will be invoiced for the Troubleshooting Kit (\$500.00 plus applicable taxes+shipping) and must include P.O. # below. WarmlyYours will reverse the charge on the account when the device is returned, provided it is returned within the above guidelines, minus shipping + rental fee and any cost associated with repairing or replacing any damaged contents of the kit.*

P.O. # _____ Authorizing Agent _____

PLEASE CONTACT YOUR ACCOUNT REPRESENTATIVE OR TECHNICAL AGENT AT (800) 875-5285 TO ORDER VIA CREDIT CARD OR, IF YOU HAVE NET30 TERMS, SUPPLY YOUR PO NUMBER ABOVE. PLEASE BE ADVISED, ORDER WILL NOT BE PROCESSED WITHOUT PAYMENT INFORMATION.

Approximate date required* _____ Technical Agent at WarmlyYours* _____

Company Name _____ Name* _____

Date* _____ Phone* _____ E-mail* _____

Shipping Address* _____

City _____ State _____ Zip _____

Shipping Method US: Next Day Actual Cost (\$250-400) 2nd Day Actual Cost (\$150-250) Ground Actual Cost (\$50-150)

Shipping Method CAN: Next Day Actual Cost (\$350-400) 2nd Day Actual Cost (\$300-400) Ground Actual Cost (\$100-300)

These items are not eligible for Radiant Rewards free shipping.

Billing Address (if different from shipping) _____

City _____ State _____ Zip _____

SYSTEM INFORMATION

Original Order Number or Quote Number _____

Original Purchaser Shipping Address* _____

Place of Purchase (Company Name) _____

I have read and understand this document. I authorize WarmlyYours to charge my credit card for the cost of shipping the Troubleshooting Kit to, and from, the specified location, and for charges up to \$500.00, plus applicable taxes and shipping, until the device is returned in good condition. Troubleshooting Kits received damaged or missing parts will not receive a refund of any deposit until any damaged items are replaced or repaired.

If the failure is found at the factory splice, remove the splice and a couple of inches of wire on each side of the splice. Do NOT open the splice or apply voltage to the splice! Contact WarmlyYours at 800-875-5285 for information regarding the return of the splice for testing.

Signature* _____

* Mandatory fields - Thermal Camera will not be sent if blank.

Please fax us: (800) 408-1100 or email: techteam@warmlyyours.com