

## Contact Us

WarmlyYours prides itself on making every effort to be open and available to our valued customers. Please feel free to contact us with your questions and take advantage of the knowledge and experience of our experts.

### **Corporate Headquarters**

WarmlyYours Radiant Heating  
590 Telser Road, Suite B  
Lake Zurich, IL 60047

### **Canadian Branch**

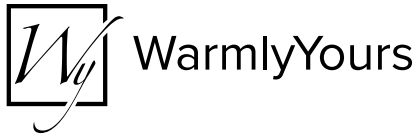
300 Granton Drive, Unit 4A  
Richmond Hill, Ontario  
L4B 1H7

Phone: (800) 875-5285

Fax: (800) 408-1100

**Website: [www.WarmlyYours.com](http://www.WarmlyYours.com)**

**24/7 Technical Support: (800) 875-5285**



## Our Services

*With our trusted experience in producing high quality, innovative radiant heat products, we not only make comfort attainable, but we make the whole experience easy for you to provide radiant warmth for your clients.*

### **Instant Quote (IQ) Tool**

We put the estimating power directly in your hands, giving you the ability to add a smart, easy-to-use floor heating calculator tool, customized for FREE to your own website, for all floor heating quote estimates. With this, you will reinforce your clients' confidence in purchasing WarmlyYours electric radiant floor heating products from you, thus giving you the power to better serve your customers with your floor heating estimates.

### **Project Planner & Free SmartPlan™**

Make adding radiant heat quick and painless by creating a room layout design with accurate measurements, noting where fixtures and furniture are placed, in order to ensure that the quote you receive is accurate. Design it online or upload a floor plan to get started. Simply provide a sketch and dimensions of the area you would like to heat – either via email, fax, or with our Project Planner tool – and we'll do the rest, giving you a custom installation SmartPlan for your job the very next day.

### **Operating Cost Calculator**

Input the size of the area that you would like to heat along with the kWh cost in your state, and we'll tell you how much it will cost to heat the room/area so that you can easily and accurately provide this intel to your client.

### **Place Your Order with Same Day Shipping**

Order before 4:00 PM Central Standard Time (U.S./Canada) and we'll ship that day, so that you can keep your projects moving.

### **Industry Leading 24/7 Installation Support**

We're here for you. Call us anytime – day or night, weekday or weekend – with any questions or installation challenges. That's our commitment to you and your business.

# Top 10 Reasons to Heat Your Floor

1. Top 10 most wanted feature by homeowners

*Source: Residential Design Build Magazine*

2. Number 1 product homeowners most regret not installing in their bathroom remodel

*Source: Qualified Remodeler Magazine*

3. One of the most popular items in high-end homes

*Source: CNN: Coldwell Banker Luxury Index*

4. Affordable luxury

5. Transform naturally cold surfaces into soothing warm floors with even, room-filling heat

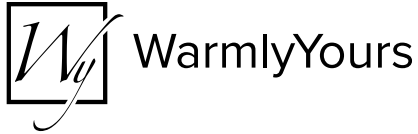
6. Turn any room into a spa-like retreat

7. Once installed, systems are 100% maintenance free

8. Environmentally friendly and non-polluting while costing only pennies a day to operate

9. System is discreetly hidden beneath the floor

10. 100% control with programmable thermostat



## Why WarmlyYours?

The name, WarmlyYours, reflects our deep, personal commitment to providing you with the exceptional customer service that you deserve. We welcome your questions and the opportunity to provide you with prompt and friendly assistance. Listening to feedback from thousands of homeowners and installers, we continually strive to improve on our products and services in our effort to serve you better.

We are happy to work directly with you so that we can work better for you. Our focus on customer service ensures that we will fulfill our promise of Making Comfort Easy. And, if you smile along the way, we know we have succeeded.

At WarmlyYours, we emphasize our commitment to our customers by offering unparalleled support services.

- **25-Year No Nonsense Warranty** – Our 25-year warranty covers not only the repair or replacement of the TempZone™ warming roll, but ALSO any labor AND materials in the event of a manufacturer's defect. No other floor-warming provider offers a warranty this comprehensive.
- **24/7 Installation support** – Accessible 24/7, our knowledgeable phone support ensures a trouble free installation.
- **Lifetime Technical Assistance** – Available for as long as you own your floor-warming system. Just call (800) 875-5285.
- **Free Design Service** – Create custom room layouts with our Instant Quote Tool online ([www.warmlyyours.com/my\\_projects/new](http://www.warmlyyours.com/my_projects/new)), OR fax a sketch to your WarmlyYours contact with your room's dimensions and we will design a custom installation plan for you.
- **Fast, Easy Installation** - Floor heating system installation requires no special tools and can be performed by your flooring installer.

# WarmlyYours – Quotation Process

## 1) Collect the following information:

- Draw a rough layout of the room; please include outlines and locations of any permanent fixtures such as bathtubs, toilets, vanities, cabinets and appliances. Also, if heating the shower floor, please include the drain location.

*Note: A floor plan grid can be found behind this document in your binder.*

You can also fax or email a floor plan of the room with dimensions and final location of fixtures.

- Outline the area you would like heated
- Indicate the preferred thermostat location
- Identify the type of floor covering (if nailed hardwood, please indicate the direction the wood is installed)
- Name of the project ie: John Smith residence

## 2) Send the above information to:

**Phone: (800) 875-5285**

**Fax: (800) 408-1100**

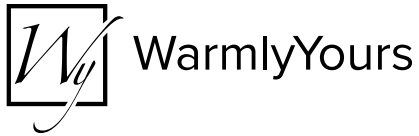
**E-mail: [sales@warmlyyours.com](mailto:sales@warmlyyours.com)**

## 3) You will receive a quotation including the following within one (1) business day.

- Detailed Pricing
- Customized Installation Plan
- Electrical Requirements

You may also complete your layout online at:

[www.warmlyyours.com/my\\_projects/new](http://www.warmlyyours.com/my_projects/new)



# I have my Floor Warming System. Now what?

- Hire an Electrician
- Install your system  
*Don't forget to read your installation instructions*
- Call us if you have questions

## **WarmlyYours**

(800) 875-5285

- Complete your warranty card and send to:

WarmlyYours  
590 Telser Road, Suite B  
Lake Zurich, IL 60047

Or register your warranty online at:

[www.warmlyyours.com/warranty/](http://www.warmlyyours.com/warranty/)