

EMBER® Warranty Information

Please complete and return the Warranty Card (online or you may send/fax this form)

www.warmlyyours.com/en-US/radiant-panel-heating/warranty/register
or call (800) 875-5285 to register via phone or Fax us at (800) 408-1100

HOMEOWNER INFORMATION		
Name		Phone
Address	Email	
City	State	Postal/Zip
Fax		
Product Serial Number:		

INSTALLER INFORMATION		
Company Name		Phone
Address	Email	
City	State	Postal/Zip
Fax		
Product Serial Number:		

WarmlyYours.com Inc. warrants the WarmlyYours EMBER® (“the Product”) to be free from defects in materials and workmanship for 5 years from the date of sale, provided that the Product is installed in accordance with the accompanying Installation Manual, and any special written design or installation guidelines provided by WarmlyYours.com Inc. for this product, the National Electric Code (NEC) and Canadian Electrical Code (CEC), and all applicable local building and electrical codes. WarmlyYours makes no claim as to the amount of room temperature rise, the amount of time it takes to reach a given room temperature, or the final room temperature due to the innumerable variables in building construction and environmental conditions. Any suspected defect must be reported immediately upon discovery. The determination of such a defect must be made by WarmlyYours.com Inc., or its authorized representative only. This warranty is null and void if the product is improperly installed, improperly operated, or abused.

WarmlyYours.com Inc. assumes no responsibility under this warranty for any damage to the product caused by any trades person, or visitor on the job site, or damage caused as a result of post installation work. Under this Limited Warranty, WarmlyYours.com Inc. will provide the following remedy: If the Product is determined to be defective in materials and workmanship, and has not been damaged as a result of misuse or misapplication, WarmlyYours.com Inc. will refund the original purchase price or replace the Radiant Panel, at WarmlyYours.com Inc. expense. WarmlyYours.com Inc. will not be liable for the labor required to replace the Radiant Panel. The Limited Warranty is null and void if the project owner or his representative attempts to repair the Product without receiving authorization. Upon notification of a real or possible problem, WarmlyYours.com Inc., will issue an Authorization to Proceed under the terms of the Limited Warranty.

Unit must be inspected for shipping damage at time of delivery. Warranty claims will not be accepted on damaged units that are installed. WarmlyYours.com, Inc. is not liable for loss or damage of the device due to improper installation, theft, fire, earthquake or other natural occurrences.

Warranty is void if the Ember unit is fitted with unauthorized replacement parts, or non-approved additional components. Ember is not designed to come in contact with any item. Any damage to an item that contacts the Ember, or damage to Ember as a result of contact with an item, shall not be covered under this warranty.

Warranty is voided if the serial number tag is removed, damaged, or altered in any way.

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