

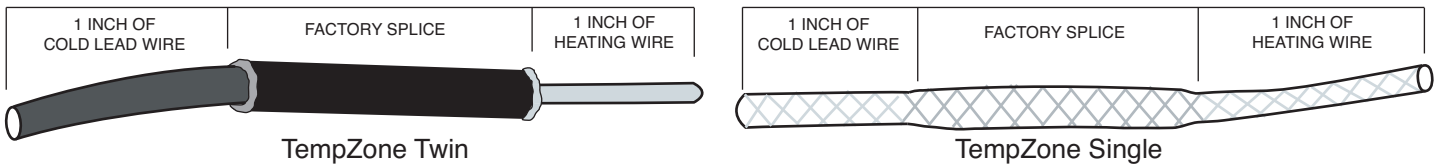
Please complete this form, copy it and send it to WarmlyYours along with your splice. Please call WarmlyYours at 800-875-5285 and inform us that you have a splice ready for testing. We will send you a UPS Label and assign an RMA number for the return.

**ALL WARRANTY CLAIMS MUST BE ACCOMPANIED BY THE FACTORY SPLICE IN QUESTION.**

**ALL SPLICES MUST BE RECEIVED IN UNMOLESTED CONDITION. DO NOT CUT INTO SPLICE.**

**ANY CLAIMS SUBMITTED WITH A DAMAGED, CUT OR ALTERED SPLICE WILL BE REJECTED.**

All factory splices are considered “good” until tested. If the splice is tested and confirmed as “defective”, we will contact you at your preferred contact point. At that time we will ask you to supply a “final” invoice containing the totals of any attached, individual supporting invoices (if present). All invoices must indicate labor hours and rate, any materials, and any shipping costs involved with the repair. Please indicate if any invoices are outstanding. This form is not applicable for field-installed splices or previous repairs.



DO NOT CUT INTO SPLICE.  
PLEASE CUT OUT THE SPLICE, WITH AT LEAST 1" OR MORE OF WIRE ON EACH SIDE OF THE SPLICE

**PLEASE SEND THIS FORM AND SPLICE USING THE PRE-PAID RETURN LABEL SUPPLIED BY WARMLYYOURS:**

WarmlyYours USA  
Attn: Tech Support Manager  
590 Telsler Rd, Suite B  
Lake Zurich, IL, 60047

Technical Agent at WarmlyYours \_\_\_\_\_  
 Company Name \_\_\_\_\_ Name \_\_\_\_\_  
 Date \_\_\_\_\_ Phone \_\_\_\_\_ E-mail \_\_\_\_\_  
 Shipping Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**SYSTEM INFORMATION**

RMA Number, Ticket Number \_\_\_\_\_  
 Original Order Number, Quote Number or Installation Plan Number \_\_\_\_\_  
 Place of Purchase (Company Name) \_\_\_\_\_  
 Original Purchaser Shipping Address \_\_\_\_\_

*I have read and understand this document. If the failure is found at the factory splice, remove the splice and a couple of inches of wire on each side of the splice as shown above. Do NOT open the splice or apply voltage to the splice! Contact WarmlyYours at 800-875-5285 for information regarding the return of the splice for testing. Your receipt of this form is not an admission of fault by WarmlyYours.com Inc. and should not be construed as such, it is simply a notification of warranty process.*

Signature \_\_\_\_\_

*Please fax us: (800) 408-1100 or email: techteam@warmlyyours.com*