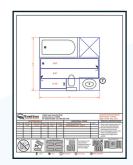


Technical Support Services

WarmlyYours electric floor heating systems are consistently ranked by flooring professionals as the most worry free and easiest to install systems on the market, and with good reason. Not only is each and every WarmlyYours system designed and manufactured to deliver a lifetime of fault-free floor heating performance, but they are also backed by industry leading technical support services to ensure that each installation runs smoothly.



1. Easy-to-Follow Installation Plans

WarmlyYours systems come with detailed, easy-to-follow custom installation plans that visually guide the installer through each installation. All materials included with the system are clearly marked and listed on the installation plan, and a step-by-step installation manual is provided which fully explains the installation process.



2. Circuit Check Helps Installers Avoid Future Problems

99.9% of all system problems can be traced back to a power lead or heating element being damaged during system installation. That's why we offer an electronic trouble alarm with every floor heating system. The alarm sounds when a heating wire or power lead is nicked or severed, allowing for a repair to be made before the final floor covering is applied.



3. ShortStop Locates Faults in Installed Systems

Should an installed system ever develop an operational problem, WarmlyYours will provide an electronic fault locator to help the installer determine if a fault has occurred in the system's wiring, and to locate its position. With the ShortStop, a damaged lead or heating element can be located with the removal of only 2-3 tiles, never the whole floor.

24/7

4. 24/7 Support Service

All WarmlyYours systems are backed by the company's 24/7 Technical and Installation Support Service. The support center is manned by professional installers and floor heating experts that can answer technical questions, walk a flooring professional through an installation, or help trouble-shoot a problem 24 hours a day, 7 days a week.