



WarmlyYours SmartInstall Lifetime Warranty Terms and Conditions

WarmlyYours offers a Lifetime Warranty on our electric heating elements that are installed by WarmlyYours technicians under our SmartInstall service (see terms for specific heating systems below).

Standard manufacturer warranties apply to all other non-heating element products.

TempZone Floor Heating Warranty

WarmlyYours, Inc. warrants the WarmlyYours TempZone electric floor heating elements (“the Product”) to be free from defects in materials and workmanship for a lifetime from the date of sale, provided that the Product is installed by a WarmlyYours technician under the SmartInstall Service in accordance with the WarmlyYours product installation guide, any special written or oral design or installation guidelines provided by WarmlyYours for the specific project that the Product is intended for, the provisions of the National Electric Code (NEC), and all applicable local building and electrical codes. If the Product is determined to be defective in materials and workmanship, and has not been damaged as a result of misuse, misapplication, or improper installation, WarmlyYours will, at the customer’s discretion, either refund the original cost of the Product or reimburse the cost for any labor and materials required to perform the repair or replacement of the Product. Controls sold under the WarmlyYours name are warranted for specific coverage periods (please see www.WarmlyYours.com for the length of warranty coverage for each control). Should the control be defective or malfunction, return the control to WarmlyYours and it will be repaired or replaced (at WarmlyYours’s discretion). The warranty does not cover removal or reinstallation costs of controls. See the entire warranty in the control’s original packaging.

WarmlyYours Inc. assumes no responsibility under this warranty for any damage to the Product prior to or during installation by anyone, including, but not limited to, trades-people or visitors to the jobsite, or damage caused as a result of post-installation work. Call our toll free number, (800) 875-5285, if you have any questions about installation.

The Limited Warranty is null and void if the Product owner or any of their representatives attempts to repair the Product without receiving prior authorization. Upon notification of an actual or possible problem, WarmlyYours will issue an “Authorization to Proceed” under the terms of the Limited Warranty.



Warranty Subject to the Following Conditions:

1. The warranty of the heating system must be registered at <https://www.warmlyyours.com/contact/warranty-floor-heating> within 90 days of the date of purchase. Please keep your product invoice, as proof of the date of purchase will be required in the event of a claim.
2. All heating elements must be installed flat under tile, stone, resilient flooring or laminate wood in a latex modified thinset, self-leveling underlayment, or a portland-based cement.
3. All heating systems must be electrically grounded and protected by a GFI (Ground Fault Interrupter).
4. The installation must comply with all national and local electrical and building codes, as well as any other applicable statutory requirements.
5. The manufacturer hereby reserves the right to inspect the installation site at any reasonable time.
6. The warranty is not automatically transferred with change of ownership, but the manufacturer may, on application, transfer the warranty for the period remaining. This transfer is solely at the discretion of the manufacturer.
7. The heating system should be used strictly in accordance with the following:
 - 7a. The voltage of the circuit should match the voltage of the heating system, and the size of the circuit should be such that the heating system does not occupy more than 80% of the circuit capacity.
 - 7b. Use a timer or thermostat to control the system.
 - 7c. Should you feel no warmth on the floor within 60 minutes, verify that there is power to the control or thermostat. Contact WarmlyYours after verifying that there is power through the load wires. Under no circumstances should you or anyone else tamper with or attempt to repair the heating system - this will render the warranty null and void.
 - 7d. Use reasonable care in the operation of the heating system. Do not drop heavy articles on the flooring or pierce the flooring with sharp objects.
 - 7e. All restrictions and warnings detailed in the installation manual must be strictly followed.

WARMLYOURS, INC. DISCLAIMS ANY WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. WARMLYOURS FURTHER DISCLAIMS ANY RESPONSIBILITY FOR SPECIAL, INDIRECT, SECONDARY, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THIS PRODUCT, INCLUDING INCONVENIENCE OR LOSS OF USE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE OF THIS DOCUMENT. NO AGENT OR REPRESENTATIVE OF WARMLYOURS HAS ANY AUTHORITY TO EXTEND OR MODIFY THIS WARRANTY UNLESS SUCH EXTENSION OR MODIFICATION IS MADE IN WRITING BY A CORPORATE OFFICER.



Snow Melting and Slab Heating Warranty

WarmlyYours, Inc. warrants the WarmlyYours snow melting and slab heating cables and mats (“the Product”) to be free from defects in materials and workmanship for a lifetime from the date of sale, provided that the Product is installed by a WarmlyYours technician under the SmartInstall Service in accordance with the WarmlyYours product installation guide, any special written or oral design or installation guidelines provided by WarmlyYours for the specific project that the Product is intended, the provisions of the National Electric Code (NEC), and all applicable local building and electrical codes. If the Product is determined to be defective in materials and workmanship, and has not been damaged as a result of misuse, misapplication, or improper installation, WarmlyYours will replace the Product or refund the original cost of the Product. Controls sold under the WarmlyYours name are warranted for specific coverage periods (please see www.WarmlyYours.com for the length of warranty coverage for each control). Should the control be defective or malfunction, return the control to WarmlyYours and it will be repaired or replaced (at WarmlyYours’s discretion). The warranty does not cover removal or reinstallation costs of the controls. See the entire warranty in the control’s original packaging. Other controls carry their respective manufacturer’s warranty (if applicable).

WarmlyYours Inc. assumes no responsibility under this warranty for any damage to the Product prior to or during installation by anyone, including, but not limited to, trades-people or visitors to the jobsite, or damage caused as a result of post-installation work. Call our toll free number, (800) 875-5285, if you have any questions about installation.

The Limited Warranty is null and void if the Product owner or any of their representatives attempts to repair the Product without receiving prior authorization. Upon notification of an actual or possible problem, WarmlyYours will issue an “Authorization to Proceed” under the terms of the Limited Warranty. WarmlyYours reserves the right to void said warranty if the product owner repairs, or attempts to repair, any heating wire, for any reason.

Warranty Subject to the Following Conditions:

1. The warranty of the heating system must be registered at <https://www.warmlyyours.com/contact/warranty-snow-melting> within 90 days of the date of purchase. Please keep your product invoice, as proof of the date of purchase will be required in the event of a claim.
2. The snow melting or slab heating cables or mats must be installed properly within concrete, asphalt, or in mortar under pavers, as per the WarmlyYours installation instructions.
3. The snow melting or slab heating system must be electrically grounded and protected by a GFCI (Ground Fault Circuit Interrupter) protection for indoor installations or a GFEP (Ground Fault Equipment Protector) for snow melt installations.
4. The installation must comply with all national and local electrical and building codes, as well as any other applicable statutory requirements.
5. The manufacturer hereby reserves the right to inspect the installation site at any reasonable time.



6. The warranty is not automatically transferred with change of ownership, but the manufacturer may, on application, transfer the warranty for the period remaining. This transfer is solely at the discretion of the manufacturer.
7. The snow melting or slab heating system should be used strictly in accordance with the following:
 - 7a. Hardwire the snow melting or slab heating cables and mats to a dedicated circuit. The voltage of the circuit should match the voltage of the snow melting or slab heating system, and the size of the circuit should be such that the system does not occupy more than 80% of the circuit capacity.
 - 7b. Actuate the system using a compatible control.
 - 7c. Should the heating system be non-responsive after 60 to 90 minutes, verify that there is power to the control or thermostat. Contact WarmlyYours after verifying that there is power to the system. Under no circumstances should you or anyone else tamper with or attempt to repair the snow melt or slab heating system - this will render the warranty null and void.
 - 7d. Use reasonable care in the operation of the system. Do not drop heavy articles, pierce or cut the surface that the heating system is installed in.
 - 7e. All restrictions and warnings detailed in the installation guide must be strictly followed.

WARMLYYOURS, INC. DISCLAIMS ANY WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. WARMLYYOURS FURTHER DISCLAIMS ANY RESPONSIBILITY FOR SPECIAL, INDIRECT, SECONDARY, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THIS PRODUCT, INCLUDING INCONVENIENCE OR LOSS OF USE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE OF THIS DOCUMENT. NO AGENT OR REPRESENTATIVE OF WARMLYYOURS HAS ANY AUTHORITY TO EXTEND OR MODIFY THIS WARRANTY UNLESS SUCH EXTENSION OR MODIFICATION IS MADE IN WRITING BY A CORPORATE OFFICER.



Environ Floor Heating Warranty

WarmlyYours, Inc. warrants the WarmlyYours Environ electric floor heating elements (“the Product”) to be free from defects in materials and workmanship for a lifetime from the date of sale, provided that the Product is installed by a WarmlyYours technician under the SmartInstall Service in accordance with the WarmlyYours product installation guide, any special written or oral design or installation guidelines provided by WarmlyYours for the specific project that the Product is intended, the provisions of the National Electric Code (NEC), and all applicable local building and electrical codes. If the Product is determined to be defective in materials and workmanship, and has not been damaged as a result of misuse, misapplication or improper installation, WarmlyYours will reimburse the cost for location of the fault, repair of Product, and any labor and materials required to perform the repair. If repair of the Product is not feasible, WarmlyYours will replace the Product or refund the original cost of the Product. Controls sold under the WarmlyYours name are warranted for specific coverage periods (please see www.WarmlyYours.com for the length of warranty coverage for each control). Should the control be defective or malfunction, return the control to WarmlyYours and it will be repaired or replaced (at WarmlyYours’s discretion). The warranty does not cover removal or reinstallation costs of controls. See the entire warranty in the control’s original packaging.

WarmlyYours Inc. assumes no responsibility under this warranty for any damage to the Product prior to or during installation by anyone, including, but not limited to, trades-people or visitors to the jobsite, or damage caused as a result of post-installation work. Call our toll free number, (800) 875-5285, if you have any questions about installation.

The Limited Warranty is null and void if the Product owner or any of their representatives attempts to repair the Product without receiving prior authorization. Upon notification of an actual or possible problem, WarmlyYours will issue an “Authorization to Proceed” under the terms of the Limited Warranty.

Warranty Subject to the Following Conditions:

1. The warranty of the heating system must be registered at <https://www.warmlyyours.com/contact/warranty-floor-heating> within 90 days of the date of purchase. Please keep your product invoice, as proof of the date of purchase will be required in the event of a claim.
2. The heating elements must be installed flat under carpet or floating laminate wood and above a suitable underlayment (cork or similar product for laminate and engineered wood, or a carpet cushion or pad for carpeting).
3. The heating system must be electrically grounded and protected by a GFI (Ground Fault Interrupter).
4. The installation must comply with all national and local electrical and building codes, as well as any other applicable statutory requirements.
5. The manufacturer hereby reserves the right to inspect the installation site at any reasonable time.
6. The warranty is not automatically transferred with change of ownership, but the manufacturer may, on application, transfer the warranty for the period remaining. This transfer is solely at the discretion of the manufacturer.



7. The heating system should be used strictly in accordance with the following:

- 7a. Hardwire the heating elements to a dedicated circuit. The voltage of the circuit should match the voltage of the heating system, and the size of the circuit should be such that the heating system does not occupy more than 80% of the circuit capacity.
- 7b. Thermostats are strongly suggested for controlling these types of heating elements.
- 7c. Should you feel no warmth on the floor within 60 minutes, verify that there is power to the control or thermostat. Contact WarmlyYours after verifying that there is power at the control. Under no circumstances should you or anyone else tamper with or attempt to repair the heating system - this will render the warranty null and void.
- 7d. Use reasonable care in the operation of the heating system. Do not drop heavy articles on the flooring or pierce the flooring with sharp objects.
- 7e. For under carpet applications, a carpet pad of at least 6 pounds per cubic foot must be used.
- 7f. All restrictions and warnings detailed in the installation guide must be strictly followed.

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Service Order Number:
Service Agent Name:
Date of Installation:
Client's Name:
Address:
Phone number:
Email: